

**Job Title: Tower Guard (Slide Operator)****Location: Big Splash Water Park****Job Type: Part Time****Job Summary**

We are seeking energetic, responsible, and safety-focused individuals to join our team as a Tower Guard (Slide Operators) In this role, you will be responsible for ensuring the safe and enjoyable operation of water slides and attractions while delivering excellent guest service. This position is ideal for individuals who enjoy working outdoors, interacting with guests, and maintaining a fun and safe environment.

**What You'll Be Doing**

- Safely operate assigned water slides and attractions according to company policies and safety procedures
- Enforce ride rules clearly and courteously to ensure guest safety
- Monitor guests to ensure proper ride positioning and compliance with height, weight, and health requirements
- Control guest flow by signaling riders when it is safe to enter and exit the slide
- Observe guests during ride operation and respond quickly to unsafe behavior or emergencies
- Perform routine inspections of slides and surrounding areas before and during operation
- Maintain a clean, organized, and hazard-free work area
- Communicate effectively with supervisors and team members regarding safety or operational concerns
- Provide friendly, professional customer service and answer guest questions
- Follow emergency action plans, including assisting with evacuations or first aid when required

**Qualifications & Requirements**

- Must be at least minimum age of 15 years' old
- Ability to follow written and verbal instructions
- Strong attention to detail and commitment to safety
- Excellent communication and customer service skills
- Ability to remain alert and attentive for extended periods
- Previous customer service is a plus but not required

**Physical Requirements**

- Ability to stand for long periods of time
- Ability to work outdoors in varying weather conditions
- Ability to climb stairs and walk up and down slide towers repeatedly
- Ability to lift, push, or pull up to 30 pounds if needed

**Work Schedule**

- Late June, Month of July to September labour day operations days
- Flexible scheduling, including weekends, holidays, and peak season (with advance notice)
- Shifts may include mornings, afternoons, evenings, and extended hours during busy periods